

Activate PIV

Step 1: Log into: https://www.dmdc.osd.mil/self_service

The screenshot shows the homepage of the milConnect RAPIDS Self-Service ID Card Office Online. At the top, there is a navigation bar with the milConnect logo and the text "RAPIDS Self-Service ID Card Office Online". Below this is a "Notice" section with a warning icon and text stating that operations require ActiveClient 7.1 or higher, Java 8 update 144 or higher, and Internet Explorer version 7 or higher. The main content area is divided into three sections: "Sign In", "Renew/Replace Family ID Cards", and "CAC Maintenance". The "CAC Maintenance" section lists options: "Update Your Email Address", "Download Applications", "Activate the PIV Authentication Certificate", and "Add PCC to UPN". A "Need Assistance?" section provides contact information for local ID card offices and a "Contact Us" link. The footer contains contact information, accessibility links, and the slogan "Serving Those Who Serve Our Country".

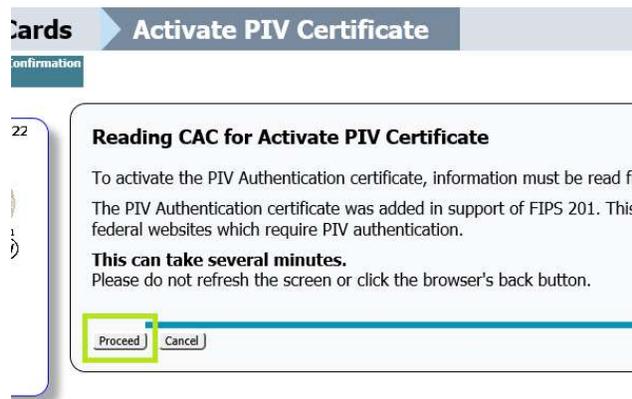
*User must log in with CAC and not DS Login

Step 2: Click CAC Maintenance

Step 3: Click Activate PIV Certificate

The screenshot shows the "CAC Maintenance" page for a user named John Smith. The page header includes the milConnect logo and "RAPIDS Self-Service ID Card Office Online". The user's name "John Smith" and email "john.a.smith.civ@mail.mil" are displayed. A table shows the user's affiliation as "Reserve" in the "Navy" agency, with a "Card Expires" date of "2020Sep30" and an "End Date" of "2024Aug13". Below the table are several buttons: "Change CAC Email", "Activate PIV certificate" (highlighted with a green box), "Download Applications", "Add PCC on UPN", and "Print Family List". On the right side, there is a "Sponsor Contact" section with an "Edit Contact" button and a "John Smith" section with fields for "Residence", "Mailing", "Telephone", and "Personal", all currently set to "None Prov".

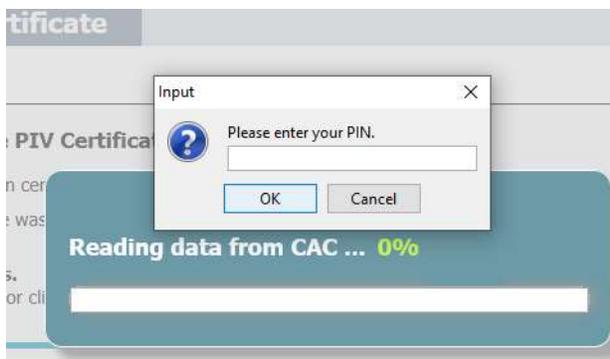
Step 4: Click Proceed



Step 5: Allow IDCO applet to run on your computer



Step 6: Enter PIN



Step 7: Wait- PIV Activation will notify user once complete